

Circular performance in 2023 at a glance

Zero waste by 2030: targets and indicators

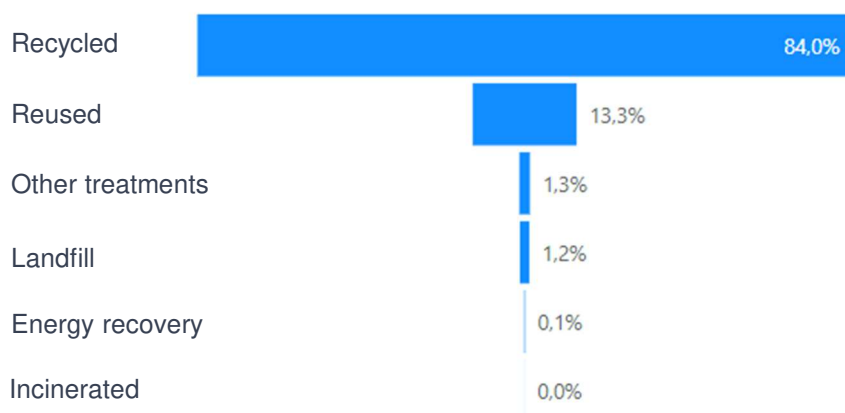
Target	Indicator	2023
Zero waste to landfill by 2030	% of waste reused and recycled	97%
100% of new home connectivity equipment designed by Telefónica with environmental criteria from 2025 onwards	% of new home connectivity equipment designed by Telefónica with environmental criteria incorporated	33%
90% refurbished customer premise equipment (routers, set-top boxes, etc.) by 2024	% refurbished customer premise equipment	88%
Reuse 500,000 mobiles a year by 2030 through different programs	Units of reused mobile phones	491,422
GSMA sectoral targets	Indicator	2023
Take back at least 20% of the mobile phones distributed to end customers by 2030	% used mobile devices taken back over total new devices sold/distributed through own channels.	11%
Reuse, resell and recycle 100% of collected mobile phones by 2030	% recycled and reused mobile phones	99.8%
Reuse, resell and recycle 100% of network equipment waste by 2025	% network equipment reused and recycled	99.7%

Electronic equipment (%)

	2022	2023
Reused equipment	44%	46%
Recycled equipment	56%	54%
Incinerated equipment	0	0
Equipment destined for energy recovery	0	0
Equipment sent to landfill	0.18%	0.06%

Waste generated 2023

(Cables, WEEE, batteries, paper, among others)



Milestones

- We reused and recycled 97% of our waste.
- In 2023 we repaired and reused 4.5 million items of electronic equipment, of which 313,805 were items of network equipment.
- The new FTTR device contains 70% recycled plastic in its casing and its packaging is made of FSC-certified recycled cardboard.
- The new HomeSpot 5G Router is 63% repairable and 89% recyclable and recoverable.
- We collected 11% of our customers' mobile phones. Of the total collected, we reused and recycled 99.8%.